Pulsar **PR500**

Home Entertainment System with Dolby Atmos

- HDMI eARC/ARC
- Bluetooth Audio
- Optical Audio
- Full Range Drivers
- AUX IN
- Equaliser
- Remote Control
- MAX Power

AZATOM

NEXT GENERATION SOUND

UK
AZATOM
BEST OF BRITISH AUDIO & ELECTRONICS
EST. 2004

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1. Important Safety Instructions

CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude as to constitute a risk of electric shock to persons.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

1.1 Safety

1 **Read these instructions** – All the safety and operating instructions should be read before this product is operated.

2 **Keep these instructions** – The safety and operating instructions should be retained for future reference.

3 **Heed all warnings** – All warnings on the appliance and in the operating instructions should be adhered to.

4 **Follow all instructions** – All operating and usage instructions should be followed.

5 **Do not use this apparatus near water** – The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool and the like.

6 **Clean only with a dry cloth.**

7 **Do not block any ventilation openings**. Install in accordance with the manufacturer's instructions.

8 Do not install near any heat sources such as radiators, heaters, stoves, or other apparatus (including amplifiers) that produce heat.

9 Do not defeat the safety purpose of the polarized or grounding plug. A polarized plug has two blades with one wider than the other. A grounding plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

11 Only use attachments/accessories specified by the manufacturer.

12 Use only with the cart, stand, tripod, bracket or table specified by the manufacturer, or sold with the apparatus. When a cart or rack is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.

13 Unplug the apparatus during lightning storms or when unused for long periods of time.

14 Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the unit has been exposed to rain or moisture, does not operate normally, or has been dropped.

15 ⧈ This equipment is a Class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

16 The apparatus shall not be exposed to dripping or splashing. No objects filled with liquids, such as vases, shall be placed on the apparatus.

17 Minimum distance around the apparatus for sufficient ventilation is 5cm.

18 The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers,table-cloths, curtains, etc.

19 No naked flame sources, such as lighted candles, should be placed on the apparatus.

20 Batteries should be recycled or disposed of as per state and local guidelines.

21 The use of apparatus in moderate or tropical climates.

Caution:

- Use of controls or adjustments or performance of procedures other than those described herein, may result in hazardous radiation exposure or other unsafe operation.
- To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus must not be exposed to dripping or splashing and objects filled with liquids, such as vases, must not be placed on apparatus.
- The mains plug/appliance coupler is used as the disconnect device, the disconnect device must remain readily operable.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

1.2 Warning

- The battery (batteries or battery pack) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Before operating this system, check the voltage of this system to see if it is identical to the voltage of your local power supply.
- Do not place this unit close to strong magnetic fields.
- Do not place this unit on the amplifier or receiver.
- If any solid object or liquid falls into the system, unplug the system and have it checked by qualified personnel before operating it any further.
- Do not attempt to clean the unit with chemical solvents as this may damage the finish. Use a clean, dry or slightly damp cloth.
- When removing the power plug from the wall outlet, always pull directly on the plug, never yank on the cord.
- Changes or modifications to this unit not expressly approved by the party responsible for compliance will void the user's authority to operate the equipment.
- The rating label is pasted on the bottom or back of the equipment.

⚠ Battery usage CAUTION

To prevent battery leakage which may result in bodily injury, property damage, or damage to the apparatus:

- Install all batteries correctly, + and - as marked on the apparatus.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (Carbon-Zinc) or rechargeable (Ni-Cd, Ni- MH, etc.) batteries.
- Remove batteries when the unit is not used for a long time.

Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

CE

We hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Bluetooth®

The Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG,. Inc. and any use of such marks by Azatom is under license. Other trademarks and trade names are those of their respective owners.

HDMI™
HIGH-DEFINITION MULTIMEDIA INTERFACE

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

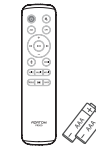
Dolby Atmos

Dolby, Dolby Atmos, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation. Manufactured under license from Dolby Laboratories. Confidential unpublished works. Copyright © 2012-2024 Dolby Laboratories. All rights reserved.

2. Package Contents

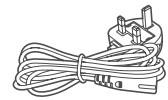
Soundbar

Wireless Subwoofer



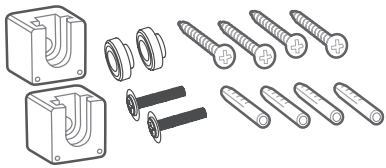
Remote Control /
AAA Batteries x 2

Adapter
(for Soundbar)



AC Power Cord *
(for Subwoofer)

HDMI Cable



Wall mount kit
Bracket(x2) / bracket screw(x2) /
Wall Plug(x4) /screw(x4)

* Power cord quantity and plug type vary by regions.

* Images, illustrations and drawings shown on this User Manual are for reference only, actual product may vary in appearance.

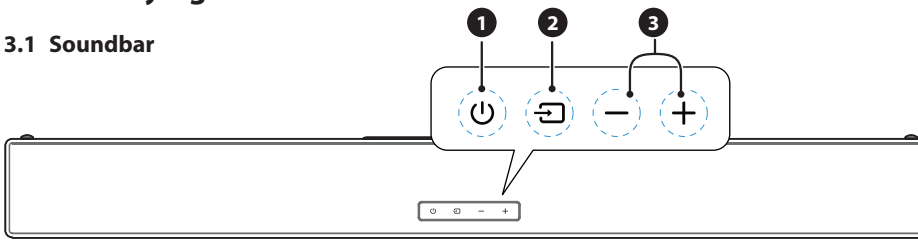
Thank You for purchasing the Pulsar PR500 for your home.
To make the most of its features, we suggest reading the instruction manual thoroughly, which includes hints and tips to assist in resolving any problems. Please go through all the safety guidelines before using it and keep this manual for future reference.

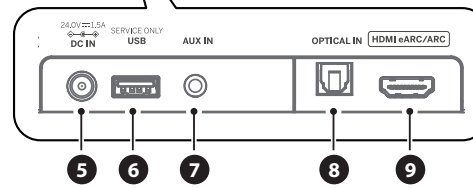
To learn more & Register for our Azatom Warranty. Please visit: www.azatom.com/warranty or scan the QR Code on the back of the Manual.

Need Help? Contact our customer service team who are always happy to help! Open 9am - 5pm Mon - Fri
Email: customersupport@azatom.com
Phone: 01740 629 901

3. Identifying the Parts

3.1 Soundbar





① ⏻ (**ON/OFF**) Button
Switch the soundbar between ON and Standby mode.

② **+/− (volume)** Buttons
Increase/decrease the volume level.

③ ⎆ (**SOURCE**) Button
Select the play function.

④ **LED Indicators / Remote Control Sensor**

LED	Mode
• Red	Standby
• Green	AUX
• Blue	BT (Bluetooth)
• Amber	OPTICAL
• White	HDMI ARC

⑤ **DC~** Socket
Connect to adapter.

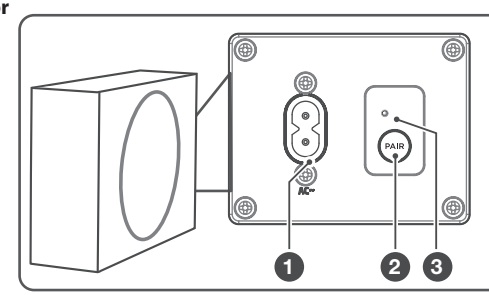
⑥ **USB** Socket
The USB socket is for service only.

⑦ **AUX** Socket
Connect to an external audio device.

⑧ **OPTICAL** Socket
Connect to an optical audio output on the TV.

⑨ **HDMI eARC/ARC** Socket
Connect to a TV via HDMI cable.

⑩ **Screws**
Remove the screws then install the wall mounting screws into the back of the unit.



3.2 Wireless Subwoofer

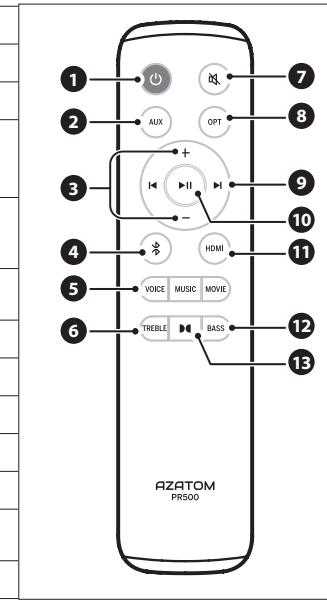
① **AC~ socket**
Connect to the power supply.

② **Pair button**
Press and hold to enter the pairing mode for the subwoofer, which is used for manual pairing only. (Don't press Pair button as bar and subwoofer would be paired automatically after the unit is switched ON)

③ **Subwoofer indicator**
Determine the status based on the wireless subwoofer indicator.

3.3 Remote Control

①	⏻	Switch the soundbar between ON and Standby mode.
②	**AUX**	Select the AUX mode.
③	**+/−**	Increase/decrease the volume level.
④	ᛒ	Select the Bluetooth mode. Activate the pairing function in Bluetooth mode or disconnect the existing paired Bluetooth device.
⑤	**VOICE** **MOVIE** **MUSIC**	Select Equalizer (EQ) Effect.
⑥	**TREBLE**	Press "TREBLE" then press **+/−** (VOL) button to increase or decrease the treble.
⑦	🔇	Mute or resume the sound.
⑧	**OPT**	Select the OPTICAL mode.
⑨	⏮ / ⏭	Skip to previous /next track.
⑩	⏯	Play/pause/resume playback.
⑪	**HDMI**	Select the HDMI eARC/ARC mode.
⑫	**BASS**	Press "BASS" then press **+/−** (VOL) button to increase or decrease the bass.
⑬	DD	Turn the Dolby ON/OFF.

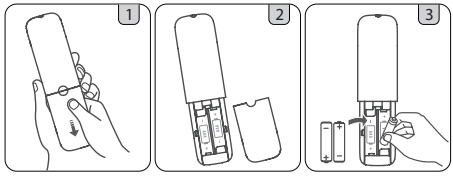


Prepare the Remote Control

The provided Remote Control allows the unit to be operated from a distance.

- Even if the Remote Control is operated within the effective range 19.7 feet (6m), remote control operation may be impossible if there are any obstacles between the unit and the remote control.
- If the Remote Control is operated near other products which generate infrared rays, or if other remote control devices using infra-red rays are used near the unit, it may operate incorrectly. Conversely, the other products may operate incorrectly.

Replace the Remote Control Battery



1 Press and slide the back cover to open the battery compartment of the remote control.

2 Insert two **AAA** size batteries (included). Make sure the (+) and (–) ends of the batteries match the (+) and (–) ends indicated in the battery compartment.

3 Close the battery compartment cover.

Precautions Concerning Batteries

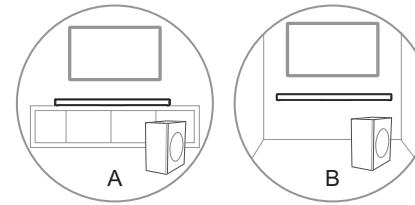
- Be sure to insert the batteries with correct positive "⊕" and negative "⊖" polarities.
- Use batteries of the same type. Never use different types of batteries together.
- Either rechargeable or non-rechargeable batteries can be used. Refer to the precautions on their labels.
- Be aware of your fingernails when removing the battery cover and the battery.
- Do not drop the remote control.
- Do not allow anything to impact the remote control.
- Do not spill water or any liquid on the remote control.
- Do not place the remote control on a wet object.
- Do not place the remote control under direct sunlight or near sources of excessive heat.
- Remove the battery from the remote control when not in use for a long period of time, as corrosion or battery leakage may occur and result in physical injury, and/or property damage, and/or fire.
- Do not use any batteries other than those specified.
- Do not mix new batteries with old ones.
- Never recharge a battery unless it is confirmed to be a rechargeable type.

4. Placement and Mounting

4.1 Placement

A If your TV is placed on a table, you can place the unit on the table directly in front of the TV stand, centered with the TV screen.

B If your TV is attached to a wall, you can mount the unit on the wall directly below the TV screen.



4.2 Wall Mounting

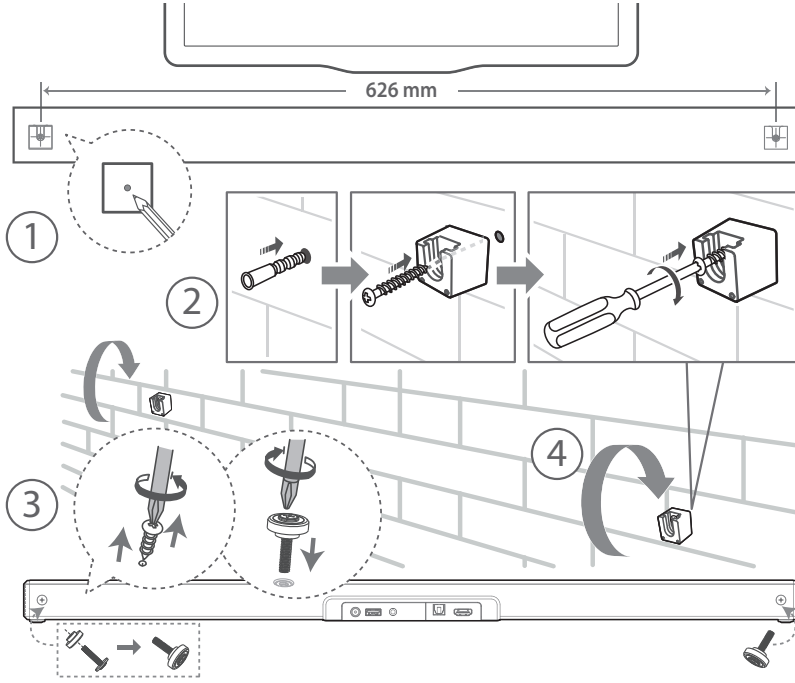
Note:

- Installation must be carried out by qualified personnel only. Incorrect assembly can result in severe personal injury and property damage (if you intend to install this product yourself, you must check for installations such as electrical wiring and plumbing that may be buried inside the wall). It is the installer's responsibility to verify that the wall will safely support the total load of the unit and wall brackets.
- Additional tools (not included) are required for the installation.
- Do not overtighten screws.
- Keep this instruction manual for future reference.
- Use an electronic stud finder to check the wall type before drilling and mounting.

WARNING

- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.
- Suggested wall mounting height: ≤ 1.5 meters.

1. Drill 2 parallel holes (Ø 5.5-6 mm each according to wall type) in the wall. The distance between the holes should be 626 mm.
2. Insert the supplied wall anchors into 2 screw holes on the wall. Insert the supplied wall bracket screws through the wall brackets into the wall anchors. Fix and tighten the screws on the wall.
3. Remove the screws then install the wall mounting screws into the back of the unit.
4. Hang the unit on the wall mount brackets.



5. Connections

5.1 Dolby Atmos

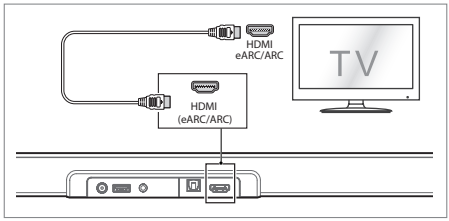
This unit is equipped with a decoder that supports Dolby Atmos audio format.

Dolby Atmos® gives you immersive listening experience by delivering sound in three dimensional space, and all the richness, clarity, and power of Dolby sound. For more information, please visit dolby.com/technologies/dolby-atmos

5.2 Use the HDMI ARC Socket

The ARC (Audio Return Channel) function allows you to send audio from your ARC- compliant TV to your soundbar through a single HDMI connection. To enjoy the ARC function, please ensure your TV is both HDMI-CEC and ARC compliant and set up accordingly. When correctly set up, you can use your TV remote control to adjust the volume output (VOL + /– and Mute) of the soundbar.

- Connect the HDMI cable from Soundbar's HDMI ARC socket to the HDMI ARC socket on your ARC compliant TV. Then press the remote control to select HDMI ARC.

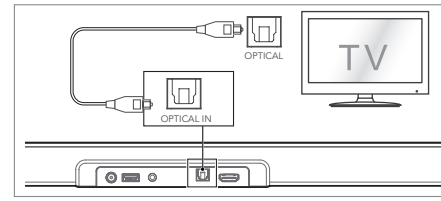


Tips:

- Your TV must support the HDMI-CEC and ARC function. HDMI-CEC and ARC must be set to On.
- The setting method of HDMI-CEC and ARC may differ depending on the TV. For details about ARC function, please refer to the owner's manual.
- Only HDMI 1.4 or higher version cable can support the ARC function.

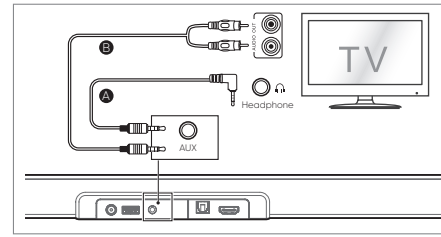
5.3 Use the OPTICAL Socket

- Remove the protective cap of the **OPTICAL** socket, then connect an OPTICAL cable to the TV's OPTICAL OUT socket and the **OPTICAL** socket on the Soundbar.



5.4 Use the AUX Socket

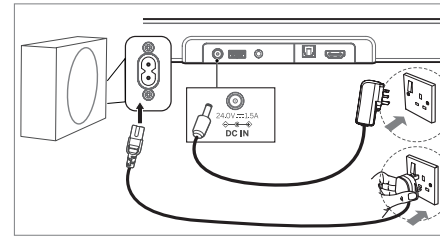
A. Use a 3.5mm to 3.5mm audio cable to connect the TV's or external audio device headphone socket to the **AUX** socket on the Soundbar.



B. Use a RCA to 3.5mm audio cable to connect the TV's audio output sockets to the **AUX** socket on the Soundbar.

5.5 Connect Power

- **Risk of product damage!** Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the unit.
- Before connecting the AC power cord, ensure you have completed all other connections.
- **Soundbar**
  Connect the Adapter to the **DC IN** socket of the Soundbar and then into a mains socket.
- **Subwoofer**
  Connect the mains cable to the **AC~** socket of the Subwoofer and then into a mains socket.



5.6 Pair up with the Subwoofer

Automatic pairing

The subwoofer and soundbar will automatically pair when both units are plugged into the mains sockets and turned on. No cable is needed for connecting the two units.

- Determine the status based on the wireless Subwoofer indicator.

Lamp	Status
Fast blink	Subwoofer in pairing mode
Slow blink	Connection / Pairing Failed
Constant on	Connected / Pairing successful

NOTE:

- Do not press the **PAIR** button on the rear of the subwoofer, except for manual pairing.
- If the automatic pairing fails, pair the subwoofer with the Soundbar manually.

Manual pairing

1. Ensure that all the cables are well connected and the Soundbar is in Standby mode.
2. Press the ⏻ button on the Soundbar or on the remote control to switch the Soundbar on.
3. Press and hold the **PAIR** button on the rear of the subwoofer. The subwoofer will enter the pairing mode and the Pair Indicator will blink quickly.
4. Press and hold the **MUTE** button on the remote control to enter the pairing mode.
5. After the wireless connection succeeded, the Pair Indicator will light up.
6. If the Pair indicator blinks, the wireless connection has failed. Unplug the cable of the subwoofer and then reconnect the main cable after 4 minutes. Repeat step 1 ~ 4.

NOTE:

- If the wireless connection fails again, check if there is conflict or strong interference (for example, interference from an electronic device) around your location. Remove these conflicts or strong interferences and repeat the above procedures.
- The subwoofer should be within 6m (19.7 feet) of the soundbar in an open area.

6. Basic Operation

6.1 Standby/ON

When you first connect the main unit to the mains socket, the main unit will be in Standby mode.

- Press the ⏻ button on the remote control to switch the Soundbar ON or STANDBY mode.
- Disconnect the mains plug from the mains socket if you want to switch the Soundbar OFF completely.

Auto Wake

If a TV or an external device is connected (AUX/HDMI ARC), the Soundbar will switch on automatically when the TV or the external device is switched on.

Automatic Power Off Function

The Soundbar automatically turns to **Standby** mode after about **15** minutes if the TV or the external Soundbar is disconnected, switched off.

- To switch the Soundbar off completely, remove the mains plug from the mains socket.
- Please turn the Soundbar off completely to save energy when not in use.

6.2 Select Modes

Press the ⏎ (SOURCE) button repeatedly on the Soundbar or the **AUX, OPT,** ᛒ(Bluetooth), **HDMI** buttons on the remote control to select the desired mode.

The indicator light on the front of the Soundbar will show which mode is currently in use.

LED	Mode
• Red	Standby
• Green	AUX
• Blue	BT (Bluetooth)
• Amber	OPTICAL
• White	HDMI ARC

6.3 Adjust the Volume

Press the **+/—** (**Volume**) on the Soundbar or on the remote control to adjust the volume.

If you wish to turn the sound off, press the 🔇 button on the remote control. Press the 🔇 button again or press the **+/—** (**Volume**) buttons to resume normal listening.

6.4 Select a Preset Sound Effect

While playing, press the **VOICE** / **MUSIC / MOVIE** buttons on the remote control to select the preset equalizers.

The current setting of the equalizer is displayed by the operating LED.

EQ mode	LED
VOICE	●●●○○
MUSIC	○●●●○
MOVIE	○○●●●

6.5 Adjust the Bass/Treble

- Press "**BASS**" then press **+/—** (VOL) button to increase or decrease the bass.
- Press "**TREBLE**" then press **+/—** (VOL) button to increase or decrease the treble.

BASS / TREBLE	LED
-3	○●●●●
-2	○○●●●
-1	○○○●●
(0)	●○○○●
+1	●●○○○
+2	●●●○○
+3	●●●●○

6.6 Dolby sound mode

Experience an immersive audio experience with Dolby sound modes.

- Press the ◗◖ button on the remote control to turn Dolby mode on or off.

	LED
ON	○○●○○ → ○●●●○ → ●●●●● (Two center LEDs spread out to right/left)
OFF	●●●●● → ○●●●○ → ○○●○○ (left / right LEDs close to the center)

7. AUX / OPTICAL / HDMI ARC Operation

1 Ensure that the Soundbar is connected to the TV or audio device.

2 Press the ⮆ (SOURCE) button repeatedly on the Soundbar or the **AUX**, **OPTICAL**, **HDMI ARC** buttons on the remote control to select the desired mode.

3 Operate your audio device directly for playback features.

4 Press the **+/—** (**Volume**) button to adjust the volume to your desired level.

- When selecting a different audio format, the unit's indicator light will display the following as follows:

Audio	LED
Dolby Audio (DD or DD+)	○●○○○ (slowly flash 2 times)
Dolby Atmos	○●○○○ (slowly flash 4 times)

Tip: The unit may not be able to decode all digital audio formats from the input source. In this case, the unit will mute. This is NOT a defect. Ensure that the audio setting of the input source (e.g. TV, game console, DVD player, etc.) is set to **PCM** or **Dolby Digital** (Refer to the user manual of the input source device for its audio setting details) with HDMI / OPTICAL input.

8. Bluetooth® Operation

Through Bluetooth, connect the Soundbar with your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop), and then you can listen to the audio files stored on the device through your Soundbar speakers.

First time pairing

1. Press the ⏎ (SOURCE) button on the Soundbar or press the ᛒ button on the remote control to select Bluetooth® mode. The Blue indicator will flash slowly.
2. On the Bluetooth device, switch on Bluetooth, search for and select "**Azatom PR500"** to start connection.
3. After audio prompt, the system is successfully connected and the Blue indicator will light up solidly.
4. Select and play audio files or music on your Bluetooth device.

- If you want to connect your Soundbar with another Bluetooth device, press and hold ⏯ button to disconnect from current Bluetooth connected devices and enter the Bluetooth pairing mode. You will hear audio prompt and Blue indicator will flash rapidly. Follow step 2-3 to pair your Bluetooth® device.
- If your Bluetooth device supports A2DP, play music via your device.
- If your Bluetooth device supports AVRCP, use supplied remote control to control play.

⏯	Start, pause or resume play
⏮ / ⏭	Skip to the previous or next track

Tips:

- The operational range between the Soundbar and the device is approximately 8 metres.
- Before connecting a Bluetooth® device to the Soundbar, ensure you know the device's capabilities.
- Compatibility with all Bluetooth® devices is not guaranteed.
- Any obstacle between the device and the Soundbar can reduce operational range.
- Keep this player away from other electronic devices that may cause interference.
- The player will also be disconnected when your device is moved beyond the operational range.

9. Troubleshooting

To keep the warranty valid, never try to repair the system yourself. If you encounter problems when using this unit, check the following points before requesting service.

Problem	Solution
No power	• Ensure that the AC cord of the apparatus is properly connected . • Ensure that there is power at the AC outlet. • Press ⏻ (standby) button to turn the Soundbar on.
Remote control does not work	• Before you press any playback control button, first select the correct source. • Reduce the distance between the remote control and the Soundbar. • Insert the battery with its polarities ⊕/⊖ aligned as indicated. • Replace the battery. • Aim the remote control directly at the sensor on the front of the Soundbar.
No sound	• Make sure that the Soundbar is not muted. Press 🔇 (MUTE) or volume +/- button to resume normal listening. • Press ⏻ button on the Soundbar or on the remote control to switch the soundbar to standby mode. Then press the ⏻ button again to switch the soundbar on. • Unplug the soundbar from the mains socket, then plug them again. Switch on the soundbar. • Ensure the audio setting of the input source (e.g. TV, game console, DVD player, etc.) is set to PCM or Dolby Digital mode while using digital (e.g. HDMI, OPTICAL) connection. • The Soundbar may not be able to decode all digital audio formats from the input source. In this case, the Soundbar will mute. This is NOT a defect.device is not muted. • If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted. • The subwoofer is out of range, please move the subwoofer closer to the soundbar. Make sure the subwoofer is within 5 m of the soundbar (the closer the better). • The soundbar may have lost connection with the subwoofer. Re-pair the units by following the steps on the section "**Pair up with the Subwoofer**".
TV has display problem while viewing HDR content from HDMI source.	• Some 4K HDR TVs require the HDMI input or picture settings to be set for HDR content reception. For further setup details on HDR display, please refer to the instruction manual of your TV.
I can't find the Bluetooth name of this unit on my Bluetooth device for Bluetooth pairing	• Ensure the Bluetooth function is activated on your Bluetooth device. • Re-pair the Soundbar with your Bluetooth device. • The Soundbar has a Bluetooth® function that can receive a signal within 8 metres. Keep a distance within 8 metres between the Soundbar and your Bluetooth® device.
The Soundbar turns off	• When the Soundbar's external input signal level is too low, the Soundbar will be automatically turn off after 15 minutes. Please increase the volume level of your external device.

10.Specifications

Brand	**Azatom**
Model	**PR500**

Soundbar

Adapter Mode Input Output	KA3601A-2401500DE 100-240V~ 50/60Hz, 1.0A (Max) 24V ⎓ 1.5A ◈—ⓒ—◈ 36 W
Power Consumption	40 W < 0.5 W (StandBy)
USB (service only)	5V ⎓ 500mA
Dimension (WxHxD)	657 x 36 x 73 mm
Net weight	0.95 kg
Audio input sensitivity	700mV
Frequency Response	120Hz - 20KHz

Wireless Specification

Bluetooth version / profiles Bluetooth frequency range Bluetooth Max. transmitting power	V 5.3 (A2DP, AVRCP) 2400 MHz ~ 2483.5 MHz ≤ 5 dBm
2.4G Wireless frequency range 2.4G Max. transmitting power	2400 MHz ~ 2483 MHz ≤ 6 dBm
Modulation Type	GFSK, π/4 DQPSK

Subwoofer

Power Supply	100-240V~ 50/60Hz
Power Consumption	40 W < 0.5 W (StandBy)
Dimension (WxHxD)	105 x 255 x 370 mm
Net weight	3.3 kg
Frequency Response	40Hz - 120Hz

Amplifier (RMS Output power)

Total	240 W Maximum/Peak/Reference/Music Power (approx.) 120 W (RMS Power @ 10% THD (W)
Soundbar	30W (8Ω) + 30W (8Ω)
Subwoofer	60 W (4Ω)

Remote Control

Distance/Angle	19.7 feet (6m) / 30°
Battery type	AAA (1.5V x 2)

• Design and specifications are subject to change without notice.

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